

From: Mike Shaw/=TMS/Toyota.

Sent: 9/2/2009 3:48 PM.

To: [-] George Morino/=TMS/Toyota@Toyota.

Cc: [-] .

Bcc: [-] .

Subject: Re: Fw: Emailing: 10282215.pdf.

Customer admits double stacked floor mats, do you want me to ask the region to call the dealer or should we stop here?

George Morino/TMS/Toyota
09/02/2009 01:26 PM
To Mike_Shaw@Toyota.com
cc
Subject Fw: Emailing: 10282215.pdf

Please see what you can find out from the Area/dealer.

Thanks!

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-3392
Fax 310-468-3399

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----- Forwarded by George Morino/TMS/Toyota on 09/02/2009 01:26 PM -----

Chris Santucci/WDC/Toyota_NY@TOYOTA_NY
09/02/2009 12:31 PM
To Takeharu Nishida/HINPO/TMC0@TMC0
cc Mike Shaw/TMS/Toyota@TOYOTA, George Morino/TMS/Toyota
Subject Fw: Emailing: 10282215.pdf

Nishida-san,

In addition to my request about design changes to the pedals, what can you find out about this vehicle?

Regards,

Chris Santucci - Assistant Manager
Technical and Regulatory Affairs
Toyota Motor North America, Inc.
Ofc (202) 463-6856 Cell (202) 651-1581 Fax (202) 463-8513
email: csantucci@tma.toyota.com

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.exe, .com, .pif, .scr, .cmd, .bat, .vbs, .lnk, .htm, .html, .shs, .mdb, or .zip

----- Forwarded by Chris Santucci/WDC/Toyota_NY on 09/02/2009 03:30 PM -----

<Stephen.McHenry@dot.gov>
09/01/2009 05:23 PM
To <CSantucci@tma.toyota.com>
cc <Scott.Yon@dot.gov>
Subject Emailing: 10282215.pdf

<<10282215.pdf>> Chris,

This is the other VOQ that we mentioned on the phone today. Scott Yon is going to try to contact the owner.

Steve

The message is ready to be sent with the following file or link attachments:

10282215.pdf

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